

Acer beTouch E100/E101 Italian Operating System Version 2.004.00 Update Notification

To check the operating system, language and version on your phone:

Tap *Start > Settings > System > System Information*; expand *Software* to see the *Language* and *Minor version* information.

Supported version(s): IT_Vodafone (For Italian Operator Vodafone)

Update file name:

Acer_E100_2.004.00_IT_vodafone_EUU.exe

Requirements

- You will need a PC with Windows XP 64-bit (Service Pack 2 or above), Windows Vista (64-bit) or Windows 7 (64-bit)
- Ensure Microsoft ActiveSync 4.5 (on Windows XP) or Windows Mobile Device Center (on Windows Vista or Windows 7) is installed on the PC.

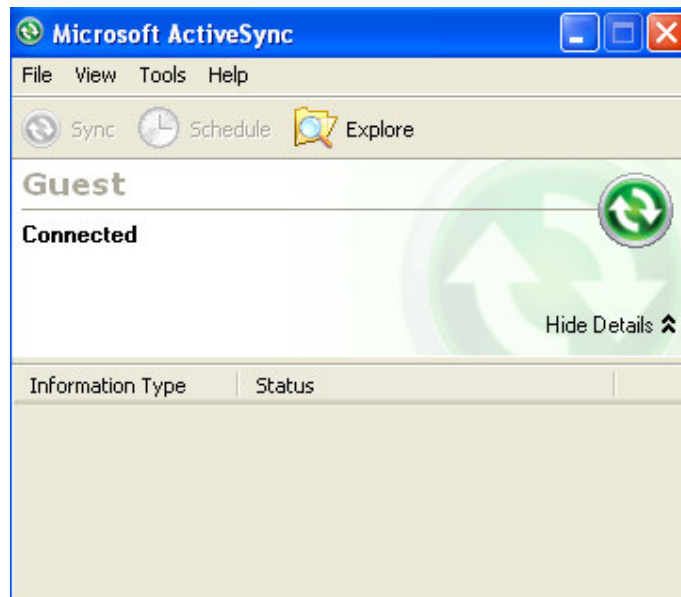
Notes

- The update will erase all your personal information and contacts stored on your phone and any programs you have installed. Please back up all necessary data to a PC before updating.
- Ensure the battery level is more than 50%.
- Connect your phone and PC via the USB cable. Ensure communication is established.

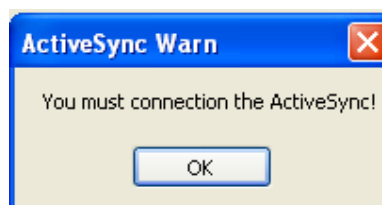
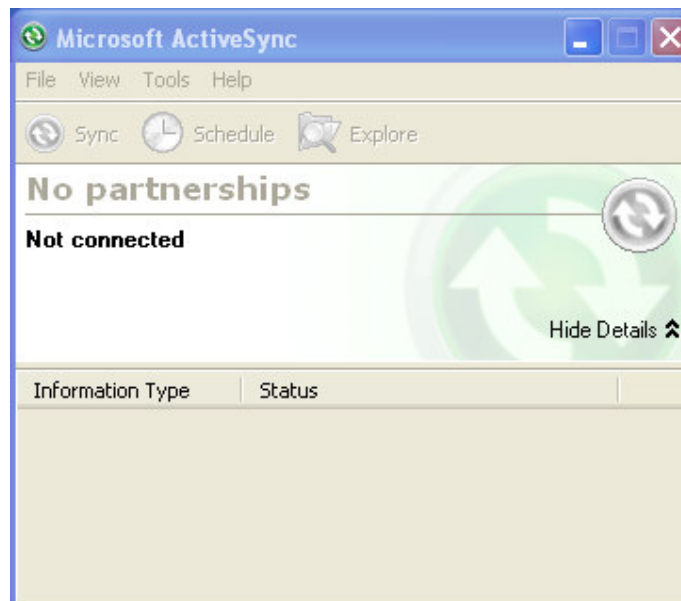
If ActiveSync does not connect properly: On your phone, tap *Start > Settings > Connections* tab > *USB to PC* and uncheck **Enable advanced network functionality**.

Upgrading your phone's operating system

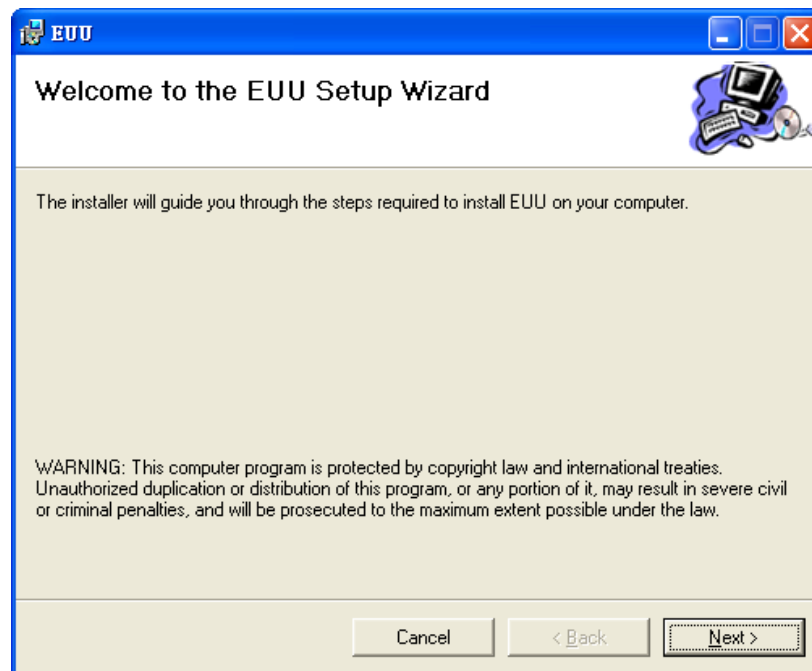
Step 1. Ensure that **ActiveSync** is connected.



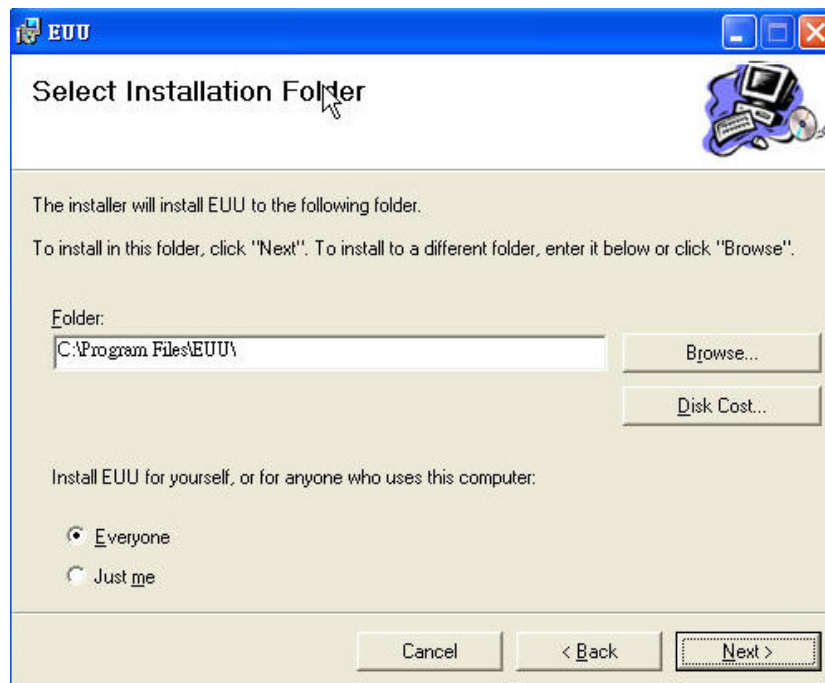
If ActiveSync is not connected, you can not to use the EUU.



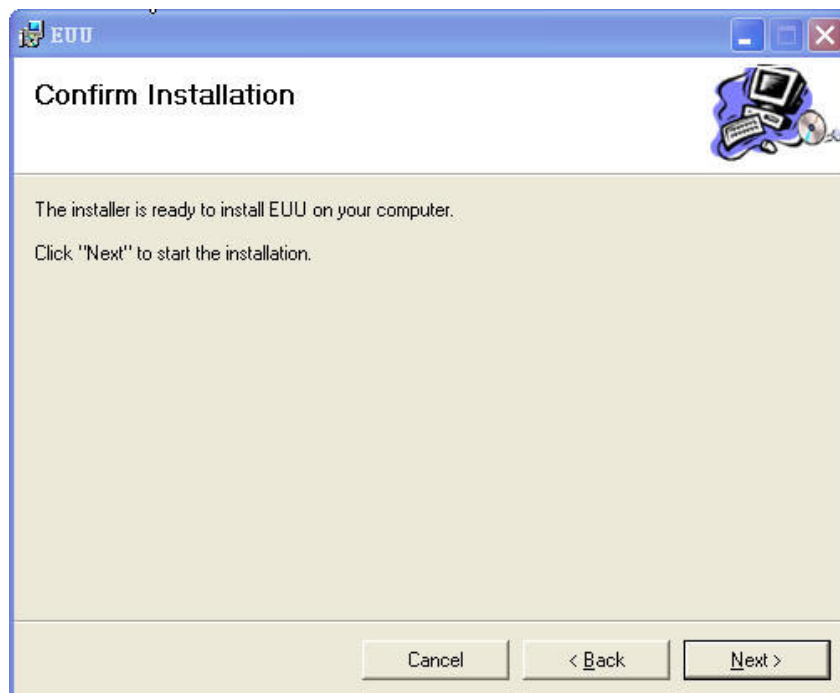
Step 2. Double-click the file then click **Next**.



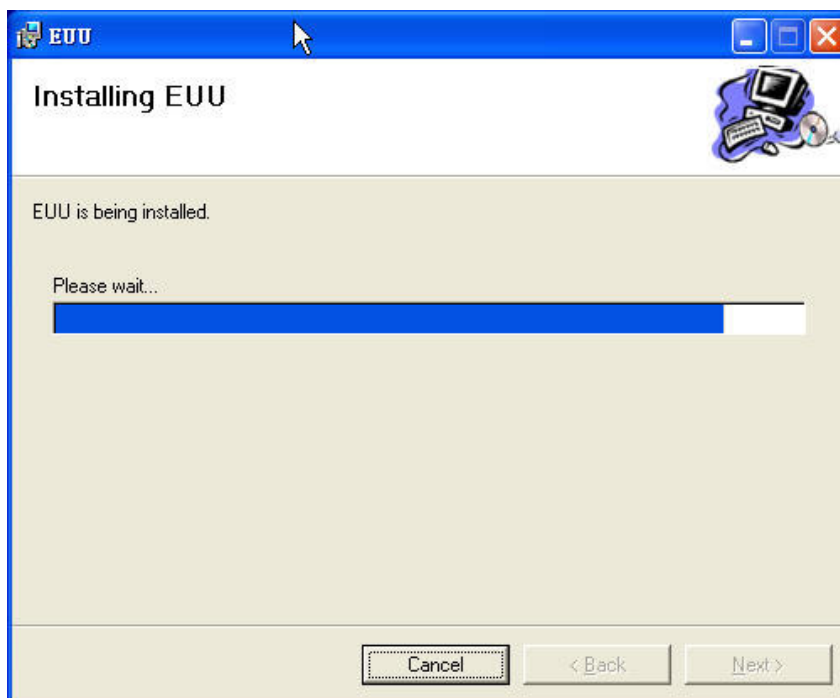
Step 3. Select the installation folder then click **Next**.



- Step 4. Connect your phone to the PC with a USB cable. Ensure ActiveSync connects successfully then click **Next**.



- Step 5. Click **Next** when prompted.



Step 6. Please ensure that you have downloaded the correct language update for your phone then click **Next**.



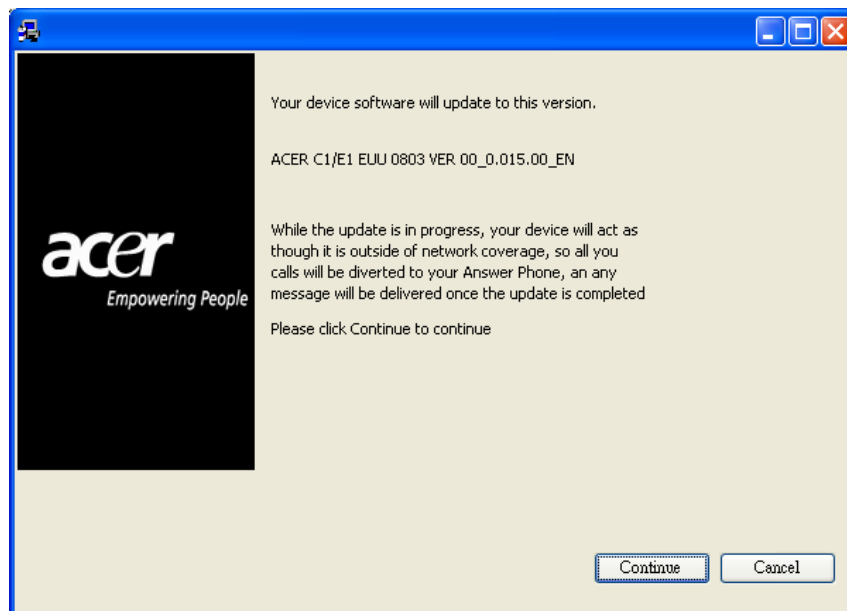
You will be warned if the update is incompatible with the current language. Then click **OK** to terminate DSU.



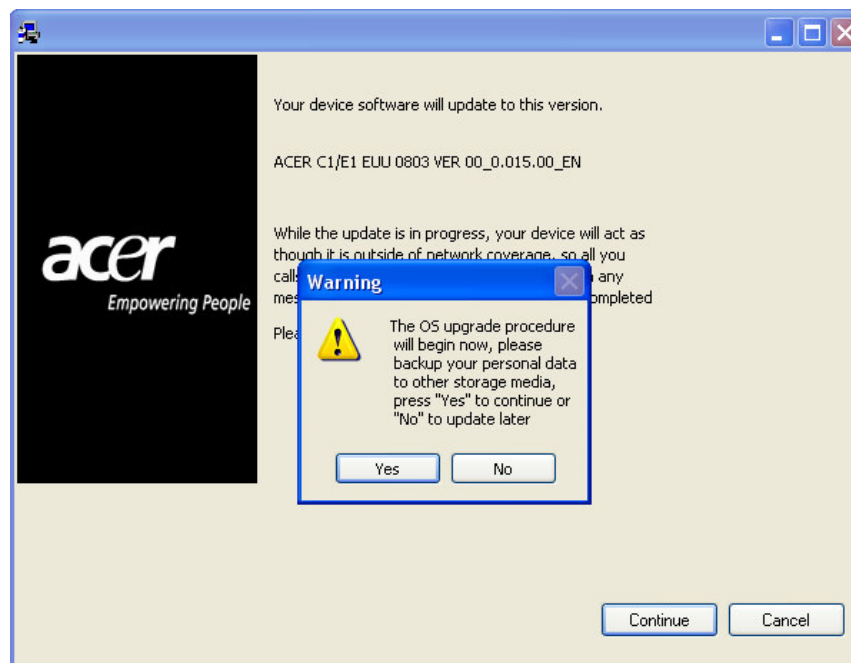
You will be warned if the update is incompatible with the current software version. Then click **OK** to terminate DSU.



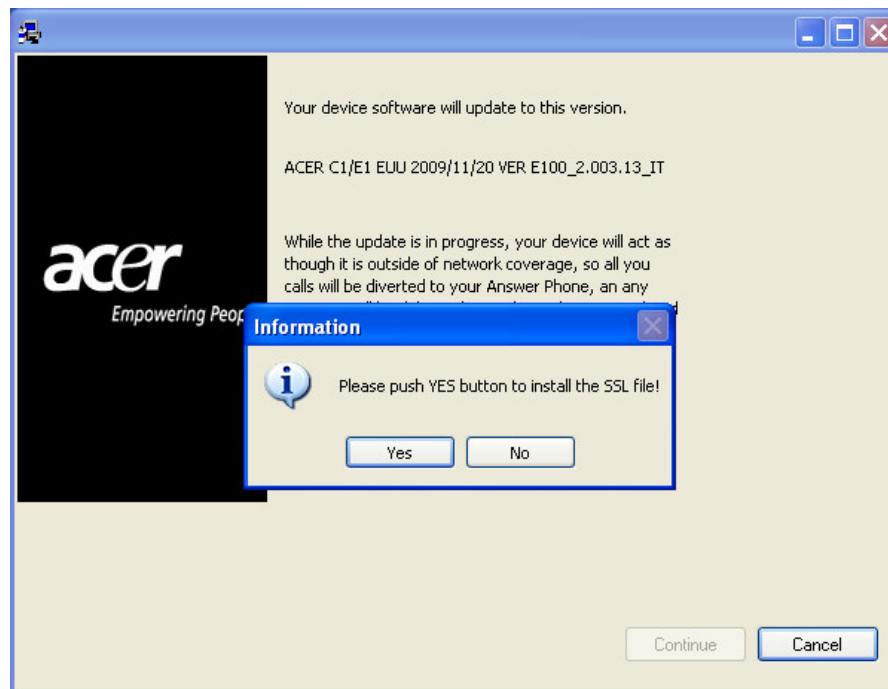
Step 7. Check that the version is correct then click **Continue**.



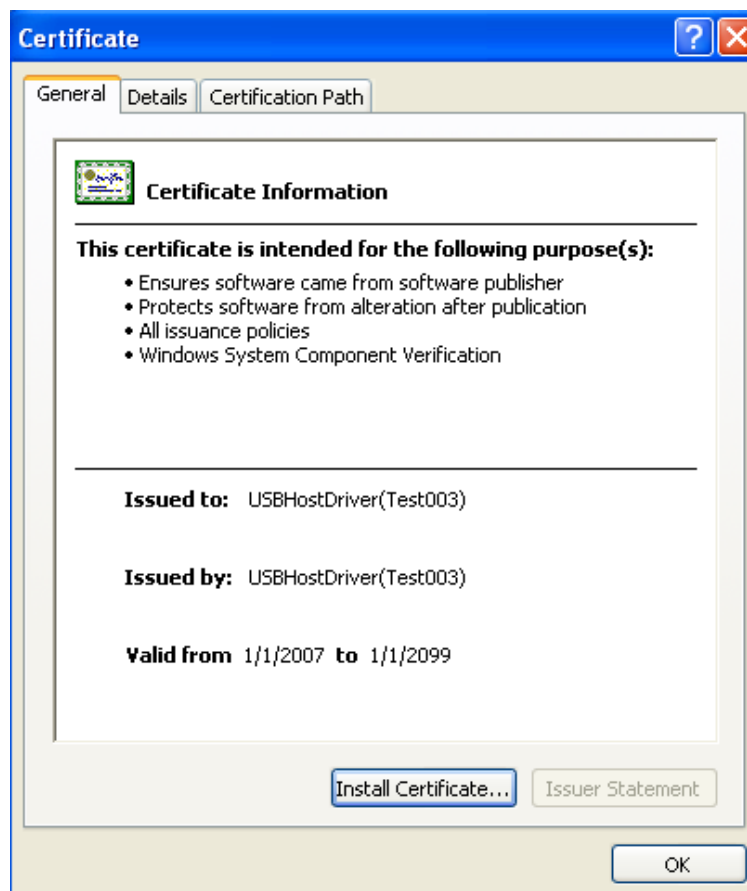
Step 8. Make sure you have made backup copies of your personal data. Click **Yes** to start the upgrade.



Step 9. Click **Yes**.



Step 10. Click **Install Certificate**.



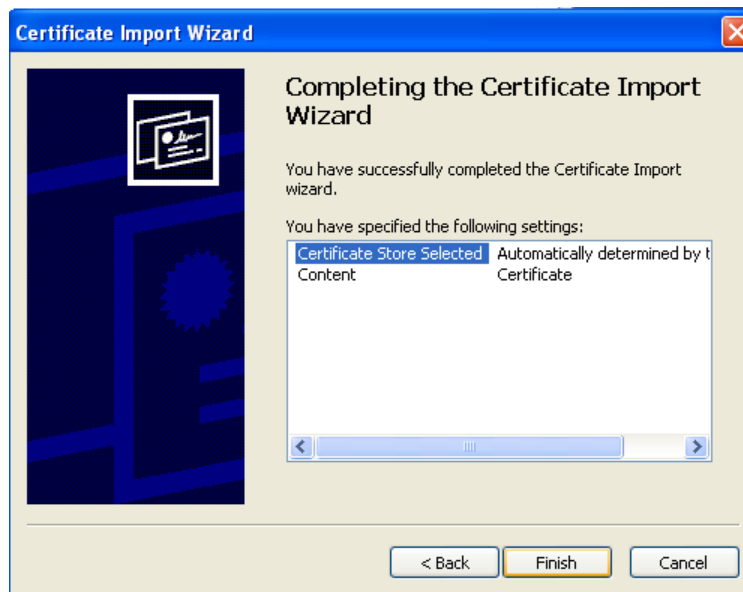
Step 11. Click **Next** to import the certificate.



Step 12. Confirm by clicking **Next**.



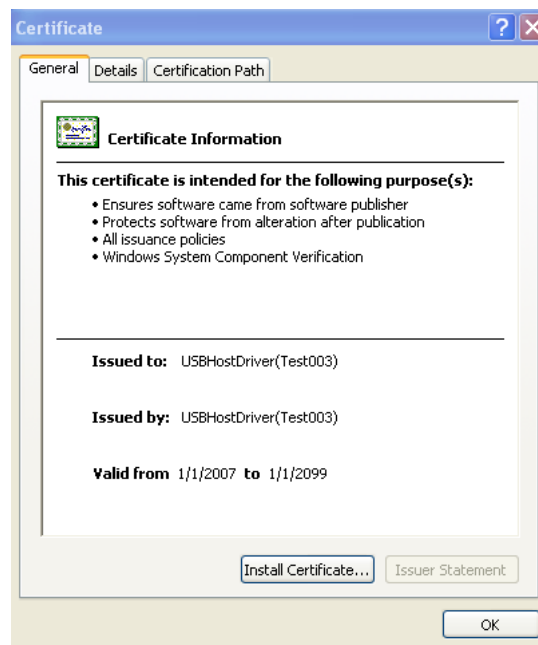
Step 13. Confirm by clicking **Finish**.



Step 14. Confirm by clicking **OK**.



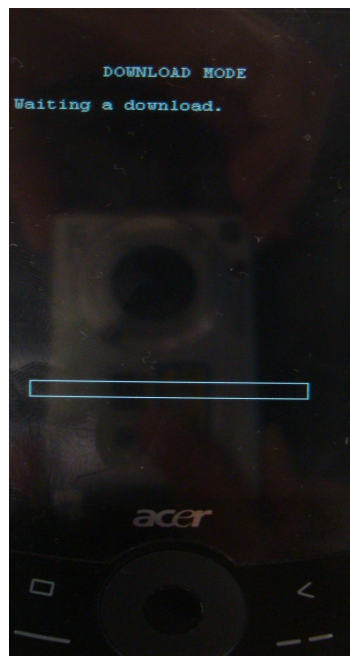
Step 15. Confirm by clicking **OK**.



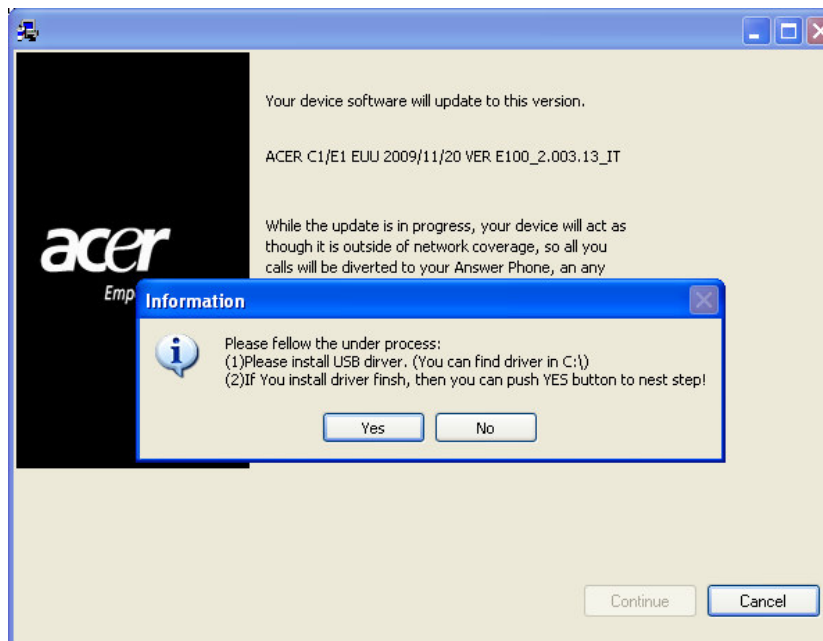
Step 16. Please read the message on the phone. Tap **Yes** on the phone to start the upgrade.



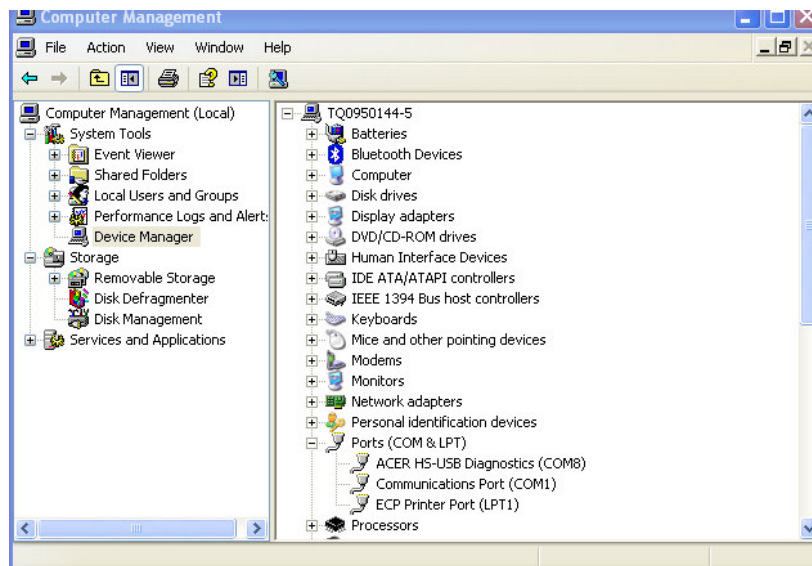
Your phone will reboot and enter Download Mode



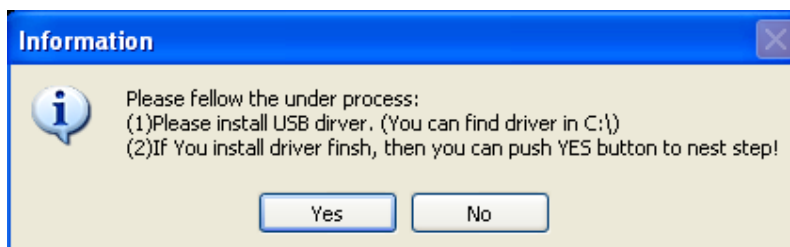
Step 17. **Do not press** the **Yes** button at this stage, but check the COM ports as described below.



Check the Computer Management in Ports (COM & LPT).



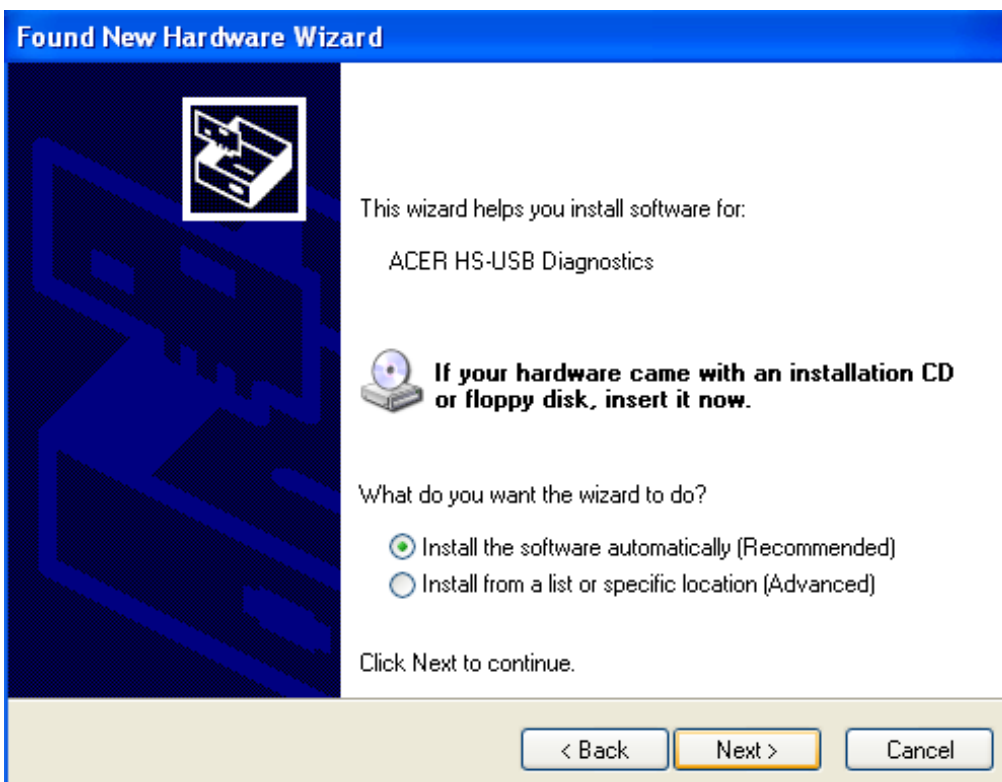
If you see **ACER HS-USB Diagnostics**, then press the **Yes** button on the dialog.



- Step 18. When the Found New Hardware Wizard opens, select **No, not this time**, and click **Next**.



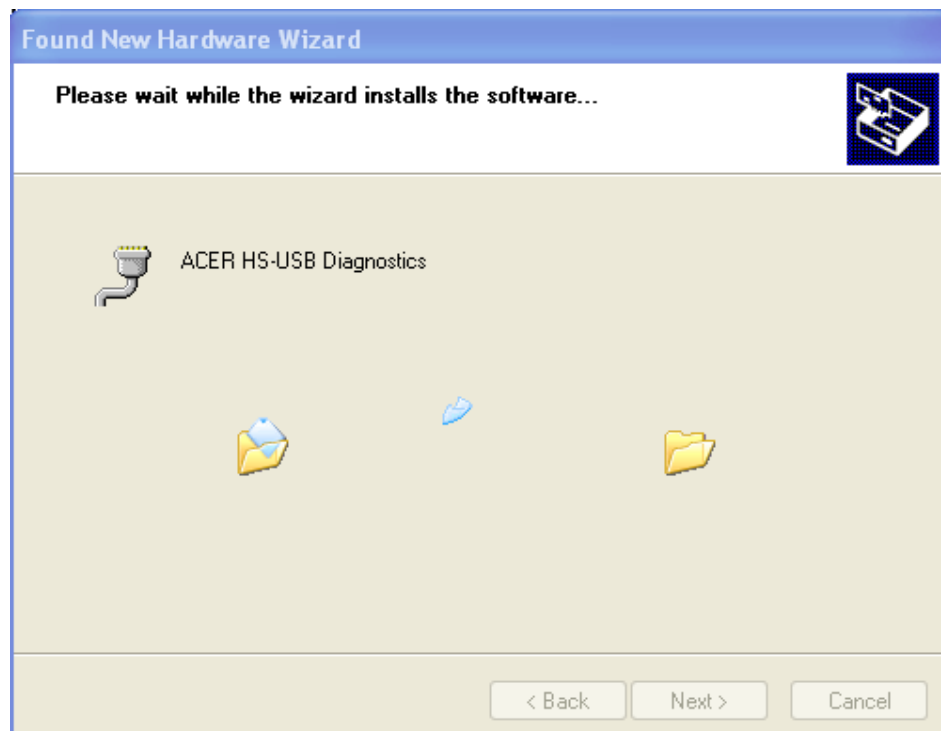
- Step 19. Select **Install the software automatically (Recommended)**.



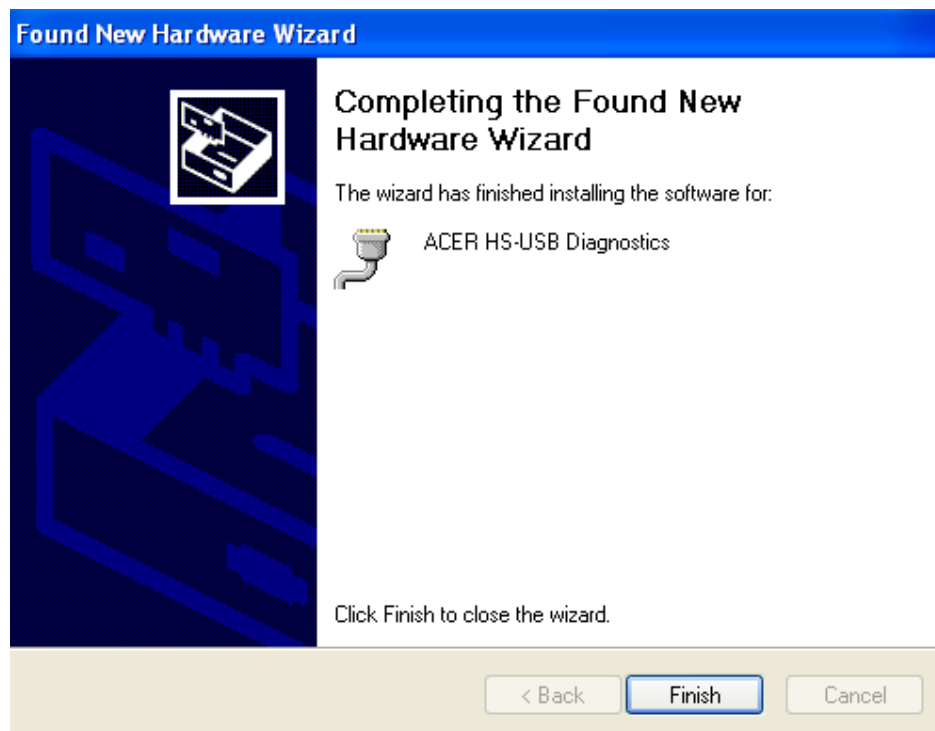
Step 20. Select **Continue Anyway**.



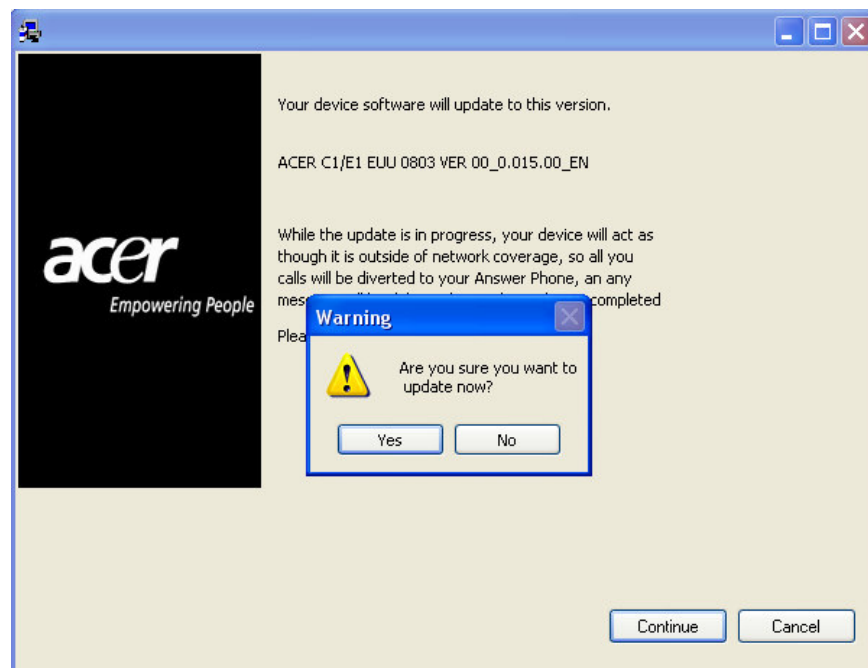
Step 21. The driver will install.



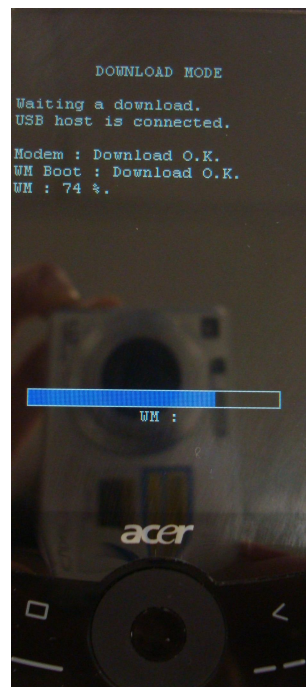
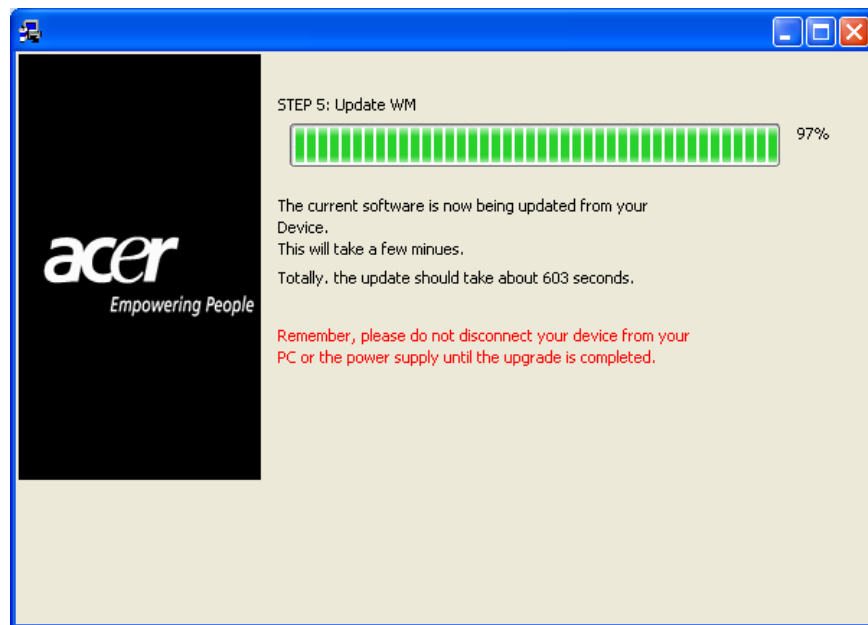
Step 22. Click **Finish**.



Step 23. Click **Yes**.



Step 24. The phone will enter download mode and begin the update process. The process will take a few minutes. You can see the progress displayed on the PC and phone.



- Step 25. When the process is finished, the phone will reboot automatically. Once the phone reboots, you will need to go through the setup procedure before using the phone.

